



GREEN DADDY NASHVILLE, LLC – 16-YEAR LIMITED WARRANTY

1. Warranty Overview

Green Daddy Nashville, LLC (“Seller”) warrants to the original purchaser (“Purchaser”) that, under normal conditions and proper use, our artificial turf products will maintain their UV stability, tensile strength, and overall integrity for **sixteen (16) years** from the date of shipment, subject to the terms and limitations below.

2. Warranty Coverage

During the 16-year warranty period, Green Daddy Nashville, LLC will, at its discretion, replace the affected turf material if it is determined to be defective due to manufacturing faults. This warranty covers **replacement of the turf material only**. Labor, removal, reinstallation, or disposal costs are **not covered** under this warranty.

3. Warranty Exclusions

This warranty does **not** cover any damage, defect, or deterioration caused by:

- Burns, cuts, accidents, vandalism, misuse, or neglect
- Improper installation, base preparation, or drainage issues
- Exposure to harmful chemicals, petroleum-based products, or inappropriate infill
- Normal wear and tear, matting, crushing, or flattening of blades
- Poor maintenance or use of improper cleaning materials
- Flooding, standing water, or natural disasters (fire, storm, etc.)
- Use of the turf for purposes other than intended residential or commercial landscaping

4. Claims Process

To submit a warranty claim, the Purchaser must provide:

- Proof of purchase and installation date
- Batch or roll numbers of affected turf

- Description of the issue with **at least three clear photos**

Claims must be reported to:

Green Daddy Nashville, LLC – Warranty Department

Email: **sales@greendaddy.com**

Claims must be submitted within **7 days of discovering** the defect.

After inspection, Green Daddy Nashville, LLC will determine whether the claim qualifies under warranty. Upon approval, the Seller may:

- Replace the affected turf material,
- Issue a credit for the value of the defective turf material, or
- Provide an equivalent product as replacement.

No claim will be honored until the product has been inspected and verified by Green Daddy Nashville, LLC.

5. Limitation of Liability

Green Daddy Nashville, LLC's total liability under this warranty shall **not exceed the original purchase price** of the product.

The company will not be responsible for incidental or consequential damages, including loss of revenue, labor costs, removal, or reinstallation expenses.

This warranty applies only to the turf material sold by Green Daddy Nashville, LLC and **does not cover installation workmanship** or any third-party materials.

6. Care and Maintenance Requirements

To maintain this warranty, Purchaser must:

- Keep the turf free from debris and maintain proper drainage.
- Brush and groom turf in high-traffic areas to prevent matting.
- Avoid exposure to open flames, sharp objects, or excessive heat.
- Prevent standing water and ensure proper base installation.
- Follow Green Daddy Nashville, LLC's **Turf Care Guide** for cleaning and maintenance.

Failure to follow care and maintenance guidelines may void the warranty.

7. Non-Transferability

This limited warranty applies only to the original purchaser and is **non-transferable**.

8. Final Terms

This warranty represents the full and exclusive agreement between Green Daddy Nashville, LLC and the Purchaser.

No representative, installer, or distributor is authorized to modify or extend this warranty. Green Daddy Nashville, LLC reserves the right to inspect, interpret, and make the final determination on all warranty claims.